

Your mobile tickets have arrived! Click <u>here</u> for your tickets and follow the steps below to view and download your tickets.

- 1. Click **Sign In** to create an account.
 - a. <u>For mobile users</u>: Find the drop-down menu on the top left corner of the screen, and click **Sign In**. You <u>must</u> use the email address that was given to the Bowl office to access the tickets.
 - b. <u>For desktop users</u>: Find the **Sign In** button on the top right corner of the screen. You <u>must</u> use the email address that was given to the Bowl office to access the tickets.
- 2. Once signed in, find the "My Tickets" tab on the browser.
 - a. <u>For mobile users</u>: Find the drop-down menu on the top left corner of the screen, and click **My Tickets**, then **My Upcoming Events**.
 - b. <u>For desktop users</u>: Click the initials in the top right corner and find the **My Tickets** section on the screen. Please note: you cannot download tickets for game day on the desktop version, but you can transfer your tickets to other recipients on the desktop browser.
- 3. Save your mobile tickets to your Apple wallet for iPhone or Google Play for Android prior to event day to avoid any connectivity issues. Each ticket is individually barcoded and required for admission. Please do not print tickets on paper. The barcode is optimized to display on a mobile device only and will not scan if printed on paper.
- 4. If you need to transfer tickets to other guests (game day tickets, parking, etc.), you can do so by:
 - a. <u>For mobile users</u>: Find the drop-down menu on the top left corner of the screen, and click **My Tickets**, then **Transfer**. You can select the tickets you want to send to another user.
 - b. <u>For desktop users</u>: Under **My Tickets**, click the **Transfer** button. You can select the tickets you want to send to another user.

Please visit <u>fairparkdallas.com</u> for additional event information. Be sure to add <u>updates@go.fairparkdallas.com</u> in your inbox to receive up to date emails and the "Know Before You Go" prior to event day. If you have any questions or concerns regarding your tickets, please email <u>tyler.iverson@oakviewgroup.com</u>.